# D 30887



Name.....

Reg. No.....

# THIRD SEMESTER B.TECH. (ENGINEERING) DEGREE EXAMINATION, SEPTEMBER/OCTOBER 2012

EN 09 302-HUMANITIES AND COMMUNICATION SKILLS

(2009 Admissions)

Time: Three Hours

Maximum: 70 Marks

#### Part A

Answer all questions, each in one or two sentences.

- 1. Communication revolution.
- 2. Society and education.
- 3. Interpersonal communication.
- 4. Confidentiality.

5. Self-interest.

 $(5 \times 2 = 10 \text{ marks})$ 

## Part B

Answer any four questions.

- 6. Discuss briefly India's contribution to world civilization.
- 7. Distinguish between formal, semi-formal and informal communication.
- 8. Explain how notes are developed into text.
- 9. Describe engineers right to information.
- 10. What qualities / abilities are tested in a group discussion?
- 11. Mention various types of technical reports.

 $(4 \times 5 = 20 \text{ marks})$ 

## Part C

12. (a) Describe the features of Indus Valley Civilization.

Or

- (b) Explain the role of intermediate and appropriate technology in Indian context.
- 13. (a) Discuss the various moral issues involved in engineering profession with suitable examples.

Or

- (b) Explain the terms 'body language' and 'feed back'. Write a note on their importance in Communication.
- 14. (a) "Respect for authority creates lot of conflicts in employees". Discuss the statement with examples.

Or

- (b) Discuss the importance of body language to improve the effectiveness of a verbal message during an oral interaction.
- 15. (a) Describe Tension and stress. Explain the various measures adopted to handle tension and stress.

Or

(b) What is a paragraph? Analyse the method of wring a paragraph.

 $(4 \times 10 = 40 \text{ marks})$