

# Human Resource and Management

## Paper 1: General Management and Organizational Behaviour

Time: 3 hours

Max Marks: 80

### SECTION - A

Answer ALL questions.

4X15=60

1. a) Describe the functions of management?  
(or)  
b) What is decision making explain steps in decision making? Explain steps in decision making
2. a) Explain the factors that influence decentralization in an organization?  
(or)  
b) What are the essential features of Leadership?
3. a) Discuss the models of organizational behavior?  
(or)  
b) Write about the factors that influence organizational climate
4. a) Explain about organizational change and its affects?  
(or)  
b) Define and explain the elements of talent management?

### SECTION – B

Answer any FOUR Questions

4x5=20

5. M B O (Management by objectives)
6. Motivation
7. Knowledge Management
8. Team Building
9. Business Ethics
10. Stress and counseling
11. Organizational conflict
12. Empowerment