

END TERM EXAMINATION

FOURTH SEMESTER [MBA] MAY-JUNE-2013

Paper Code: MS232/224

Subject: Team Building in Organisation

MSP320

BMS532

Time : 3 Hours

Maximum Marks :60

Note: Attempt any five questions. All questions carry 12 marks each.

- Q1 Define a 'team'. Discuss the various roles of team members to make a team effective. Also discuss how the behavior of team members can be shaped?
- Q2 What do you understand by interpersonal competence? Explain the components of interpersonal competence. Correlate interpersonal competence and team effectiveness.
- Q3 How does a leader distinguish himself/herself from a manager? Mention the qualities a leader must have. What might be the consequences in the absence of a particular quality?
- Q4 Define creativity and describe the basic components of individual and team creativity. Describe various approaches to promoting creativity in organizations.
- Q5 Differentiate between formal and informal group. What are the stages of group development?
- Q6 What are the bases of collaboration? How can it be dysfunctional? "Collaboration is the only way that organization can survive in the global environment". Explain with help of an example.
- Q7 What are the major obstacles to team success? How do norms, status and cohesiveness influence the operation of groups?
- Q8 What approaches you should adopt to manage the following:-
(a) Social loafing
(b) Negative Brainstorming
(c) Self managed teams

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