

END TERM EXAMINATION

FOURTH SEMESTER [MBA] MAY-JUNE 2012

Paper Code: MS224/232
MSP320
BMS526

Subject: Team Building in Organisations

Time : 3 Hours

Maximum Marks :60

Note: Attempt any five questions. All questions carry equal marks.

- Q1 Informal groups are a part of every organization. Define informal groups and identify the informal groups that exist in your class. Do you belong to any types of informal group(s) and what motivated you to belong to these groups? (12)
- Q2 An employee, as part of a marketing team, made the following comment about his team, using an example of hockey team – “Our team has a great bunch of people, but like hockey, some people have to play as attackers whereas some others have to be defenders. Some one is to act as a leader and some one has to arrange and conduct pre-match meetings. However, the team does not have a good drag flicker and have some deficiencies in some other areas, as a result the team is not performing as well as it should.” Explain the process of team dynamics being referred to. Is the employee referring to any weaknesses in the teams functioning? Explain. (12)
- Q3 Elaborate the process of transformation of groups to teams, highlights the difference between a group and a team. (12)
- Q4 “Teams are groups of two or more people who interact and influence each other are mutually accountable for achieving common goals associated with organizational objectives and perceive themselves as social entity within an organization.” Explain the concept of teams in the light of above statement. Also, discuss the team processes. (12)
- Q5 Differentiate between Delphi Technique and Nominal Groups Technique of decision making in team functioning. Also, discuss the positives of Delphi Technique over the Nominal Group technique. (12)
- Q6 How do you define a self-managed team? Would you like to be a member of a self managed team? Why or why not? (12)
- Q7 Differentiate between any two of the following:- (6x2=12)
- (a) Traditional Brainstorming and Negative Brainstorming
 - (b) Formal and Non-Formal Communication
 - (c) Functional and Dysfunctional Cooperation
- Q8 Write short notes on any three of the following:- (4x3=12)
- (a) Goal Setting
 - (b) Creativity
 - (c) Social Loafing (managing)
 - (d) Characteristics of an effective team
